# **VIRGINIE ALLFLATT (-PFEIFFER)**

ADMINISTRATIVE ASSISTANT



# **Employment history**

today î December 2022

# **Administrative assistant**

Syware sàrl, Prilly

- · Receiving and managing phone calls in French, English, and German
- Processing customer orders and tracking deliveries
- Preparing quotes and invoices via our internal ERP
- · Managing after-sales service
- Drafting various documents (letters, presentations, internal documents)
- Participating in the proofreading of content integrated into client applications
- Collaborating in the testing phases of our digital products
- Providing recommendations on ergonomics (UI/UX)
- Taking minutes of client meetings

November 2022 ↑
January 2010

### Film Access Collaborator (print and digital)

Cinémathèque suisse, Penthaz

- Handling image requests from the collections by email and telephone in French, English, and German
- Researching various internal and external databases, creating quotes, sales, and tracking order delivery
- Providing information on rights holders, pricing, and procedures
- Technical coordination of one-off projects (DVD box sets, online video publications)
- Entering information into the database
- Monitoring projects from initial request to final delivery with logistics
- Organizing national and international material transport
- Participation for over 5 years in the development of internal web tools as a business specialist
- Liaison with developers (product owner), user trainer

2009 ↑ 2005

# **Exploitation and technical manager**

Cinérive SA, City Club movie theater, Pully

- Scheduling and training of projection and venue staff (technical installations, cash register system, bar, security)
- Ensuring the cleanliness and safety of the premises
- Preparing and screening the program in 35mm and various video formats
- Coordinating with partners and external service providers (caterers, organizers, directors, technicians)

2004 1 2000

# Barmaid, Film projectionist

Ciné Qua Non SA, Lausanne

 In charge of public projections of the ordinary programme in 35mm and video, bar tending

2005 ↑ 2001

### Volunteer collaborator

Zinéma, Lausanne (Association)

- Cinema administration and management assistance
- Volunteer recruitment and training

### **CONTACT**

**Virginie Allflatt (-Pfeiffer)** Swiss nationality Born on February 16th, 1982 078 956 45 24

https://www.linkedin.com/in/virginie-allflatt

#### Address

Chemin des Bossons 31 1018 Lausanne

vallflatt@gmail.com

### **PROFILE**

Over 10 years of experience in administrative support, sales, and customer relations in the fields of software development, film, and audiovisual. Curious and motivated, my related skills acquired in digital media, digital strategy, and web application development make me a versatile and highly autonomous collaborator.

## **SKILLS**

### Office suite

- MS Office
- Word
- Excel
- Outlook
- Powerpoint
- Databases
- ERP data entry
- Edition, Creation on Wordpress
- Planification tools (Trello)
- Teams
- Social networks

### **Specific**

- Good writing skills
- Perfect spelling
- Fluent English and French
- Good oral expression
- At ease with technology
- Digital stategy skills

### Personality

- Sociable
- Polyvalent
- Rigorous
- Precise
- Reliable
- Proactive
- Autonomous
- Good customer contact

## Languages

- French: native
- English: C1-C2
- German: B2-C1
- Italian & Spanish: basic notions

# **VIRGINIE ALLFLATT (-PFEIFFER)**

ADMINISTRATIVE ASSISTANT



# **Education & Qualifications**

2023

### Le Wagon, Lausanne: web application developer

- 9-week training
- HTML, CSS, Ruby, Javascript, SQL
- Algorithm
- Creating and querying relational databases
- · Object Oriented Programming
- Conception, development and public demo of an app coded in 2 weeks as a group.
- Fullstack developer and Product Owner for the project,

2017 ↑ 2016

# SAWI, Lausanne: Digital strategy specialist + introduction to marketing

- 90-hour training
- social medias
- Digital branding
- Big data & analytics
- · Project management
- SEO/SEA
- Content strategy
- E-mailing & e-commerce
- Automation marketing
- · Digital media purchasing
- Speed-learning course Video, photo and editorial content production
- SEO optimized content writing on Wordpress

2004 ↑ 2003

# PROCINÉMA / FOCAL, Lausanne: cinema operator/projectionist certificate (brevet B)

- Practical and theoretical training on cinematographic projection
- Electrical engineering
- Analog and digital sound
- Security in movie theatres
- Troubleshooting
- Mechanical and electrical installations maintenance
- Video formats and projection
- 35mm and 16mm formats and projection

2001 ↑ 1999

### Gymnase Cantonal de la Cité, Lausanne

- Federal Diploma of Vocational Education (philosophy/psychology)
- Mathematics
- Latin
- French
- German
- History
- History and science of religions
- Geography
- Biology
- Chemistry
- Physics

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